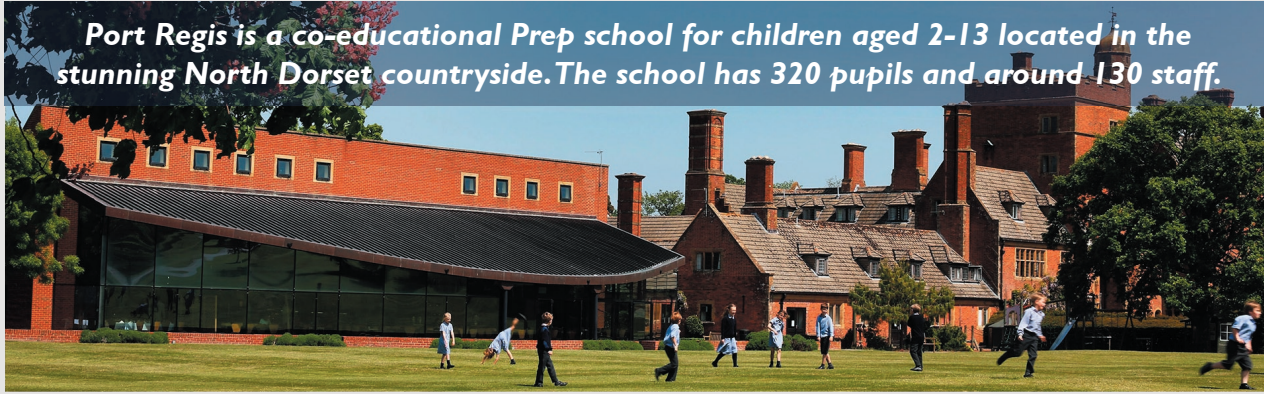




*Port Regis is a co-educational Prep school for children aged 2-13 located in the stunning North Dorset countryside. The school has 320 pupils and around 130 staff.*



## CASE STUDY: Port Regis Prep School

About 3½ years ago, Port Regis School asked an external company to provide ICT support. The company was tasked with reviewing the school's ICT systems with a view to streamlining them and to provide insight into how the school might further improve their ICT facilities to continue to cater for the needs of the school into the future.

Early on, it was decided to replace the school's Novell NDS system with a Windows Active Directory based network running on a VMWare cluster. At the same time, all of the security and online safety systems were reviewed to ensure that the school and its pupils were being properly protected.

Rob Woods was the man on the ground, contracted by the support company to fill the school's ICT Manager role and help with the various migrations that were being undertaken.

### Did you eventually replace the Opendium system?

*"I had not previously come across Opendium filtering systems when I started at Port Regis, and since it was not one of the more well known systems, we may have considered replacing it. However, the school were already happy with the system and it was clear it was doing a good job."*

The company upgraded and replaced a large percentage of the school's systems, but over that time Rob found that the Opendium UTM system did exactly what it was supposed to do, providing all the information the school needed for their CEOP staff in an easy to understand format. This is essential because, although many schools leave the technical jobs to the ICT department, child protection is definitely not the role of the ICT manager, so having clear and easy to understand reports is vital to enable the CEOP staff to take responsibility for child safety on the internet.

*"UTM is a core system which the whole school relies upon. It is vital that you have the right product in place."*

### Does being a boarding school cause any issues?

Filtering in a school environment can be challenging, and when the teaching staff go home there isn't always someone to visually monitor the children's internet access. Because of this it is important to be able to have the right tools to make sure the children remain protected, even if there isn't anyone looking over their shoulder.

Rob commented that the system is amazingly flexible allowing them to set different policies for different groups, times, rooms or even a combination of all three. This allows them to provide a safe internet experience 24/7. Each morning there are new reports drawing their attention to any issues that may have occurred the evening before.



## What is it about Opendium that has been most important for you?

*“Opendium is a company which is interested in your school, not in order to upsell their product, but in order to make sure they provide the best possible support for the school.”*

*“Opendium’s support is second to none, and I know that when I phone I will be talking to an expert within moments.”*

In a busy ICT department good support is essential. The sheer number of new apps, new mobile devices and new technologies being brought into the school by staff and pupils has never been at the level we are seeing nowadays. You cannot expect to be able to keep abreast of the nuances of each new thing a user may bring in to school, with an expectation for it to instantly “work on the internet”.

At Opendium, we understand that time is of the essence and having a team of experts on hand to help troubleshoot a new app or a new device is absolutely essential in a modern ICT environment. Our staff are not only experts in their product, but also in networks, web servers and anything else you can think of relating to the internet. This holistic knowledge allows our engineers to pinpoint an issue fast, even when the issue lies with a third party system.



Rob Woods

## Would you recommend an Opendium filtering system?

*“Having worked with Opendium for over three years I can whole-heartedly recommend them. Their product does everything we need to keep our systems and our users secure. Their ever-ready support team always go the extra mile to solve any issues we might have, even when those issues are caused by unrelated systems.”*

*Managing an ICT system gives you plenty to do, and it is great to have a company there you know you can rely on to deliver the goods when it matters most.”*

## Key components of what we offer...

- Deep content inspection tunnels inside the content to control access on the fly, no matter what the source URI
- Working with the IWF & Home Office to allow you to comply with Prevent & the UK Safer Internet Guidelines
- Dynamic VPN blocker: identify and kill HotSpot Shield and similar instances across your network
- Account tracking firewall: Create firewall policies which attach to a group or individual user
- Superlative technical support: fully qualified engineers available from the start of your enquiry
- Automated reporting: making sure you know what your users are doing without over-burdening your resources